Content Collaboration: Single Sign-On Configuration Guide

Centrify / Idaptive

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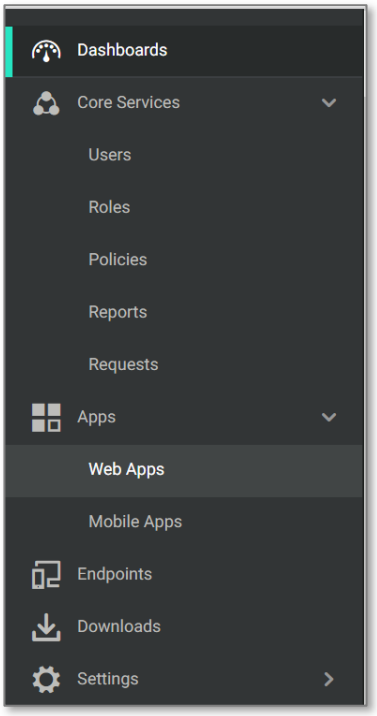
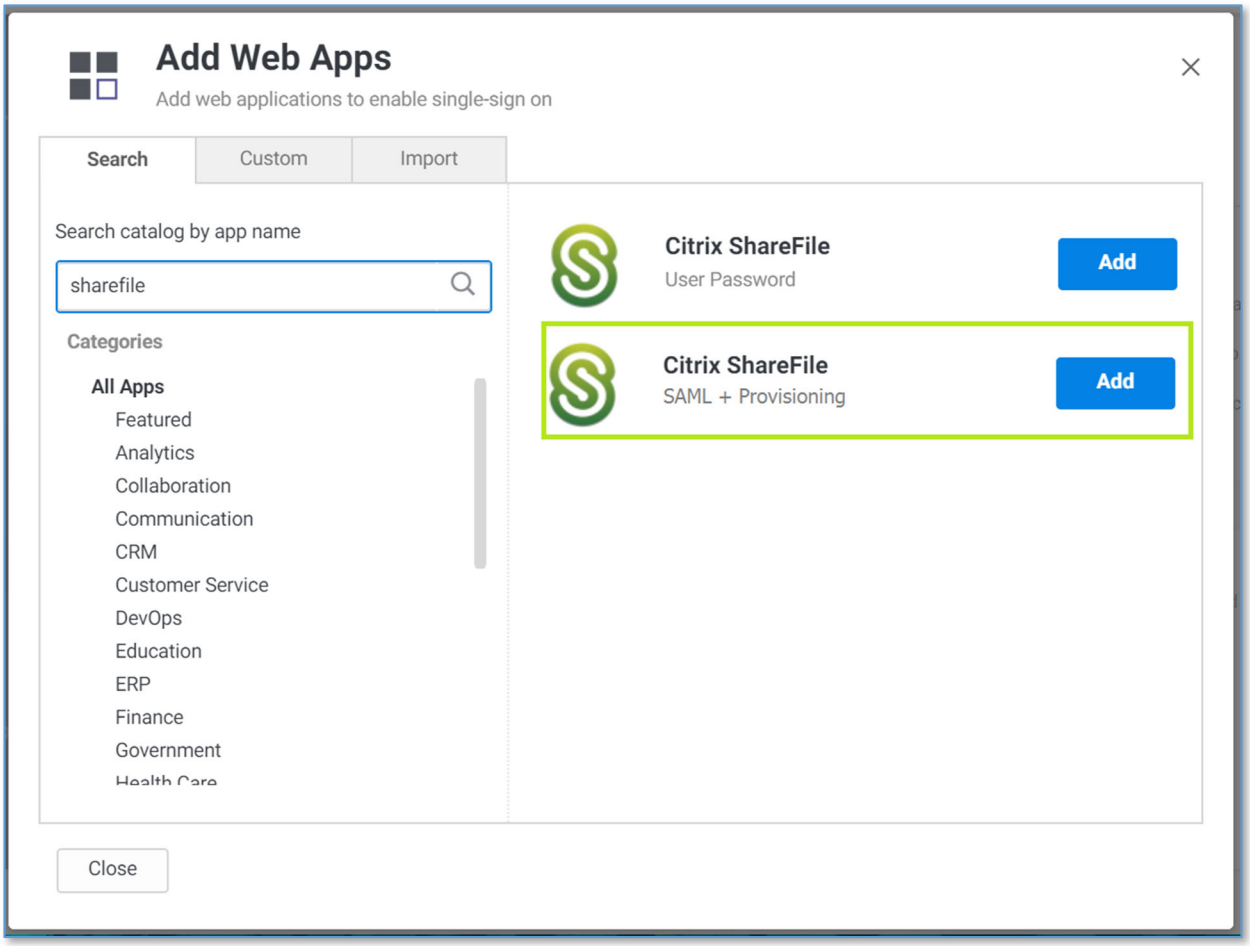
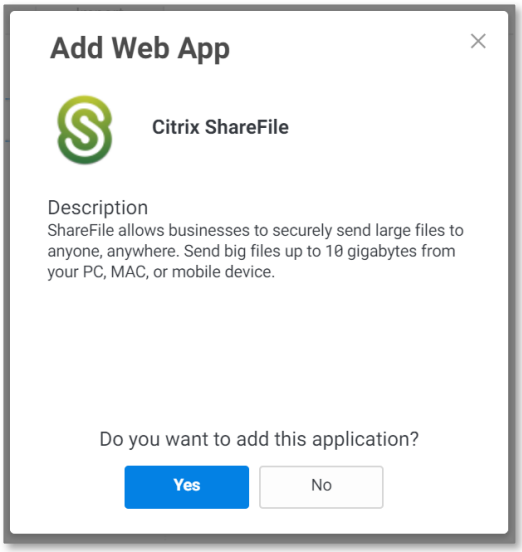
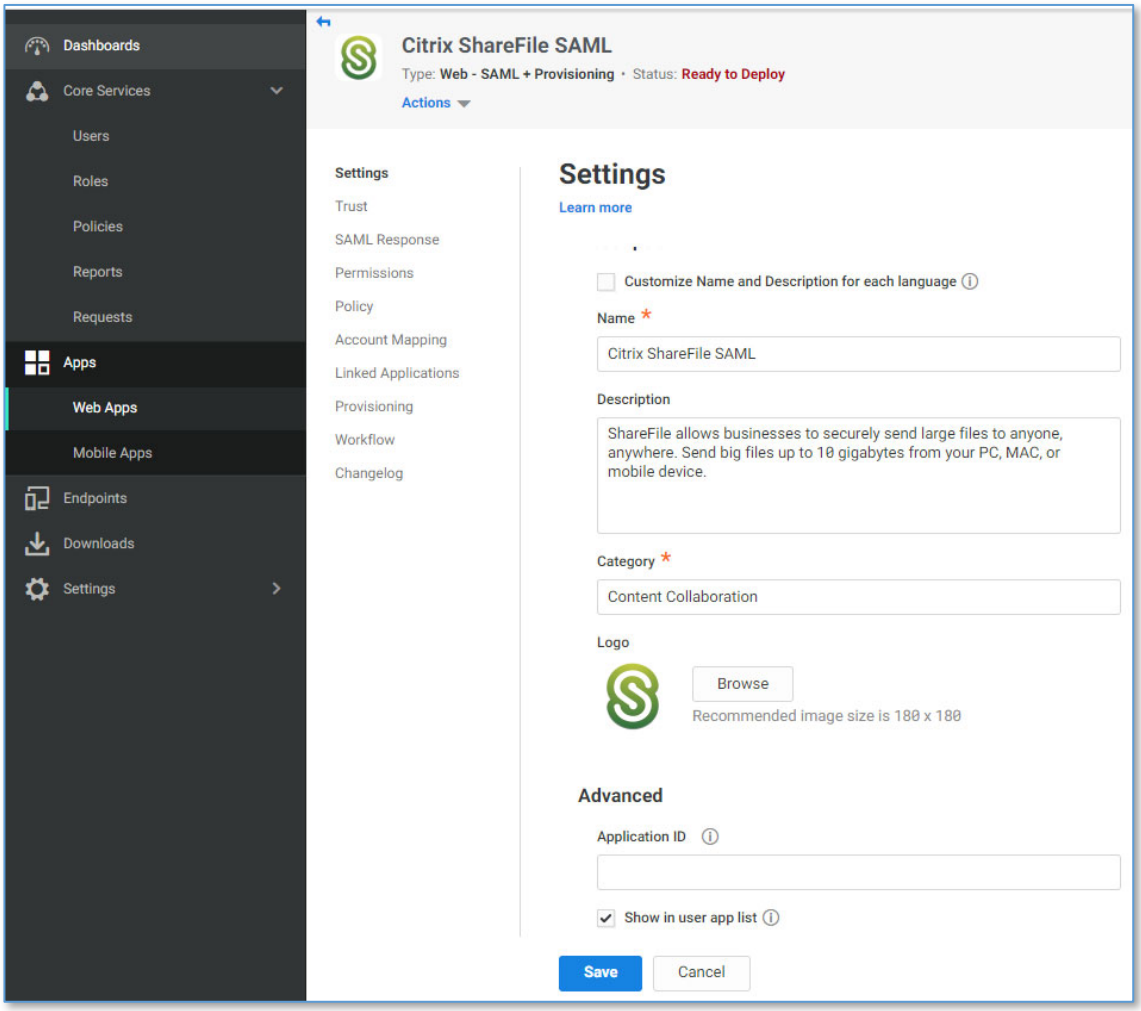
LEGAL NOTICE

Steps	Description
1.	Log in to the Idaptive Portal URL. For example, login to: https://customerid.my.centrify.com/manage. 
2.	In the Dashboard navigation menu, click on **Apps** > **Web Apps**. 

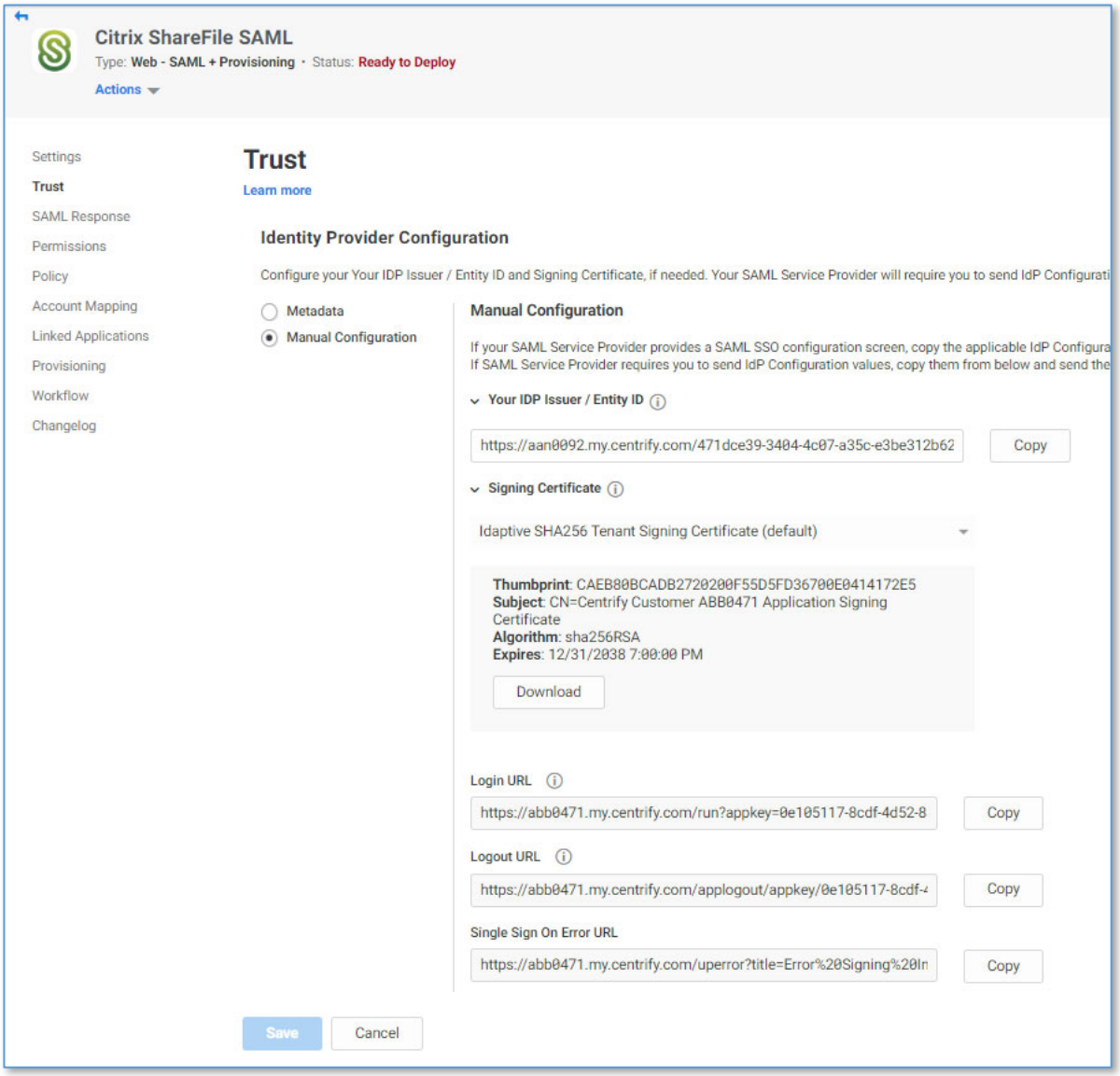
3.	Click on **Add Web Apps**. 
4.	Search the catalog for “sharefile.” Choose **Add** for **Citrix ShareFile**. **Make sure the app is **SAML + Provisioning**. The **User Password** Web App is not compatible for SAML authentication. Contact Idaptive support team if the Web App is not available in the admin portal. 
5.	Confirm **Yes** to add the application.



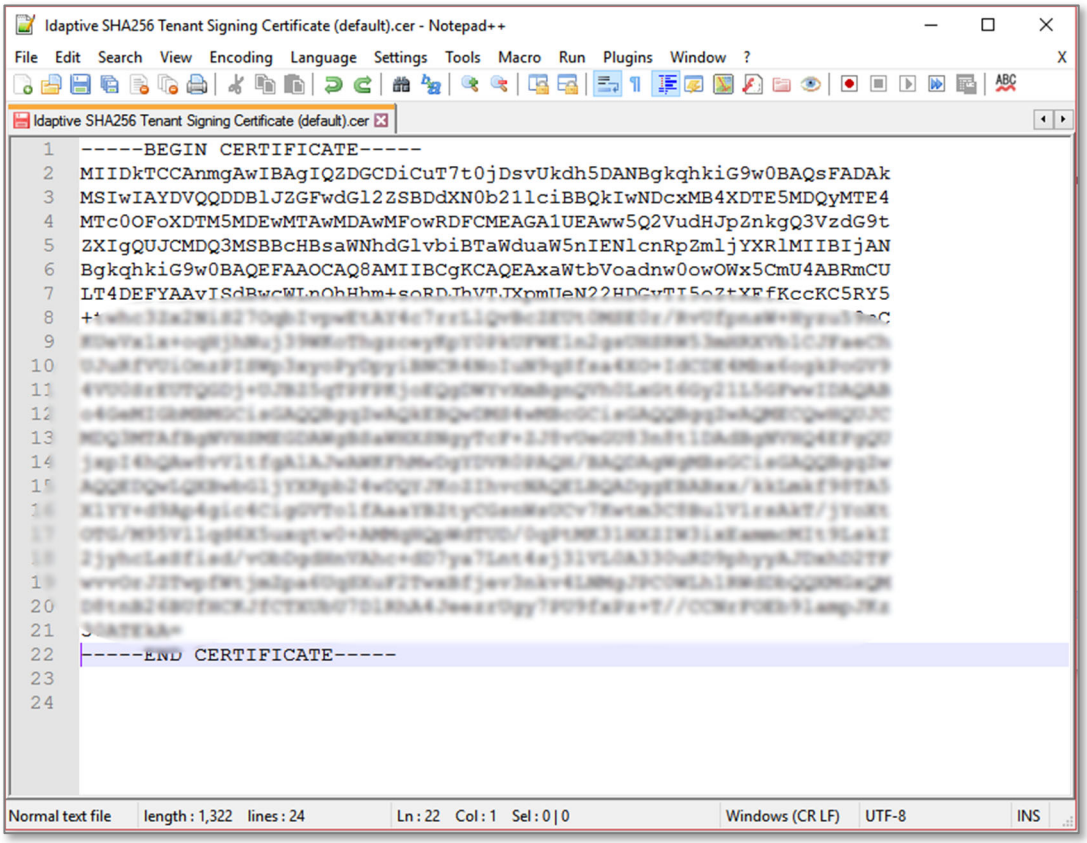
6. Exit **Add Web App**, and begin to configure **Citrix ShareFile** app.

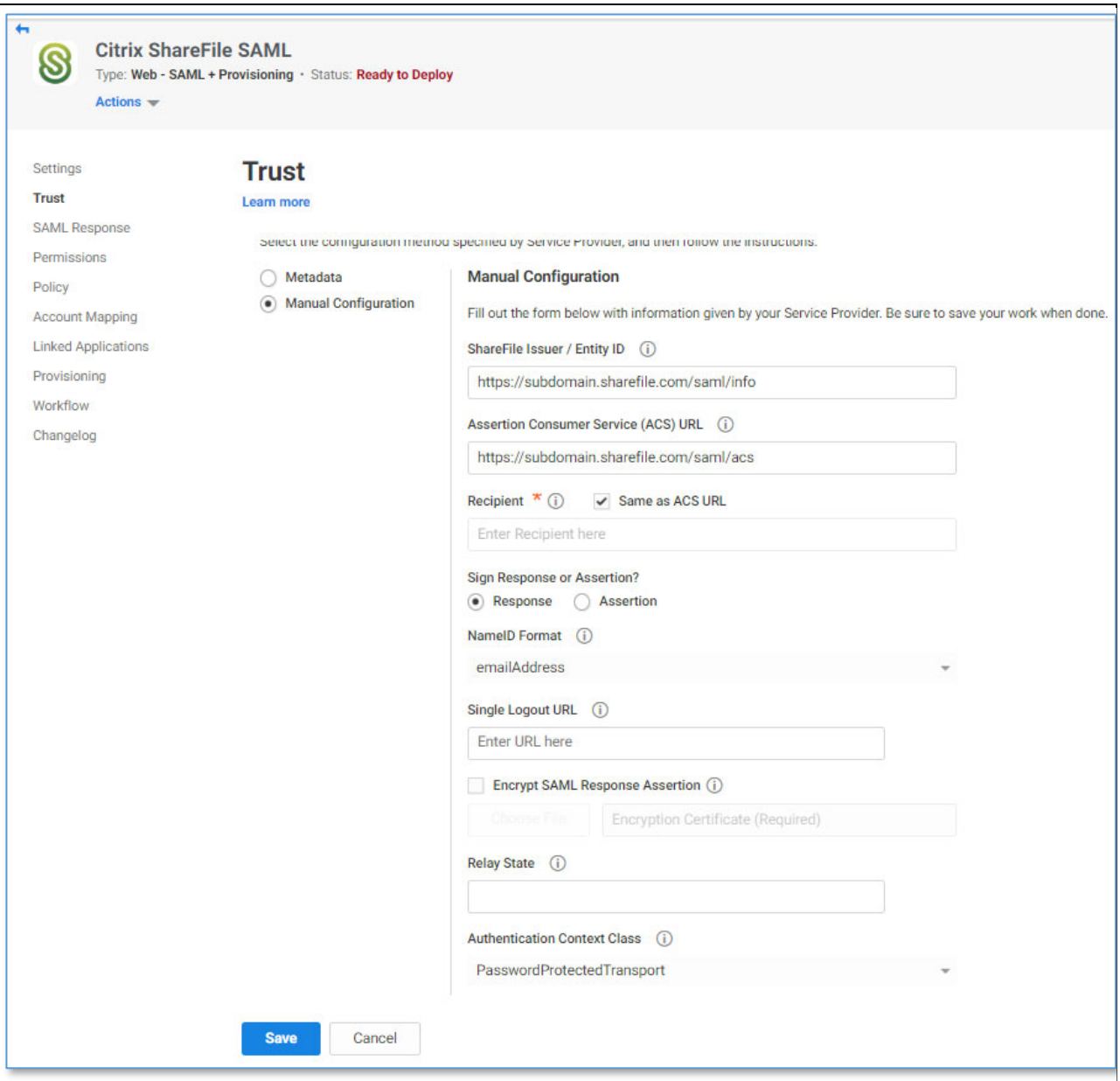


7. Click on the **Trust** section. Under **Identity Provider Configuration** > select **Manual Configuration** > Expand **Signing Certificate** > click **Download**.



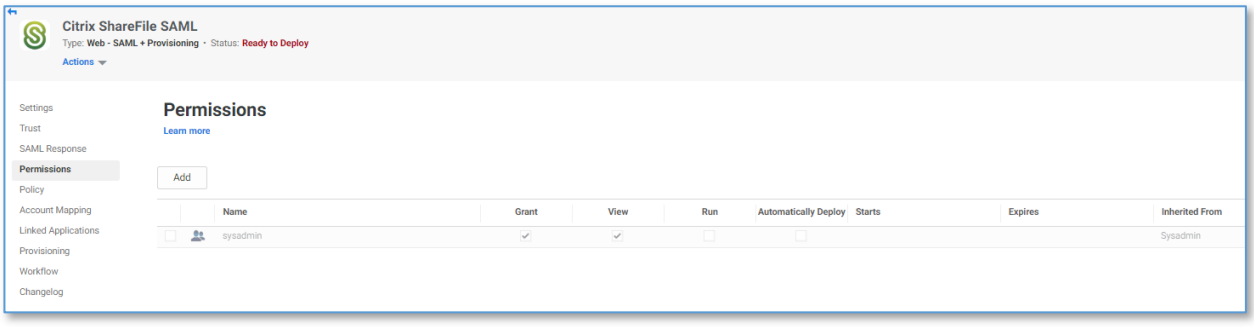
8.	The default certificate file is a .cer file. Open the file with **Notepad** or any text editor and save for later steps.

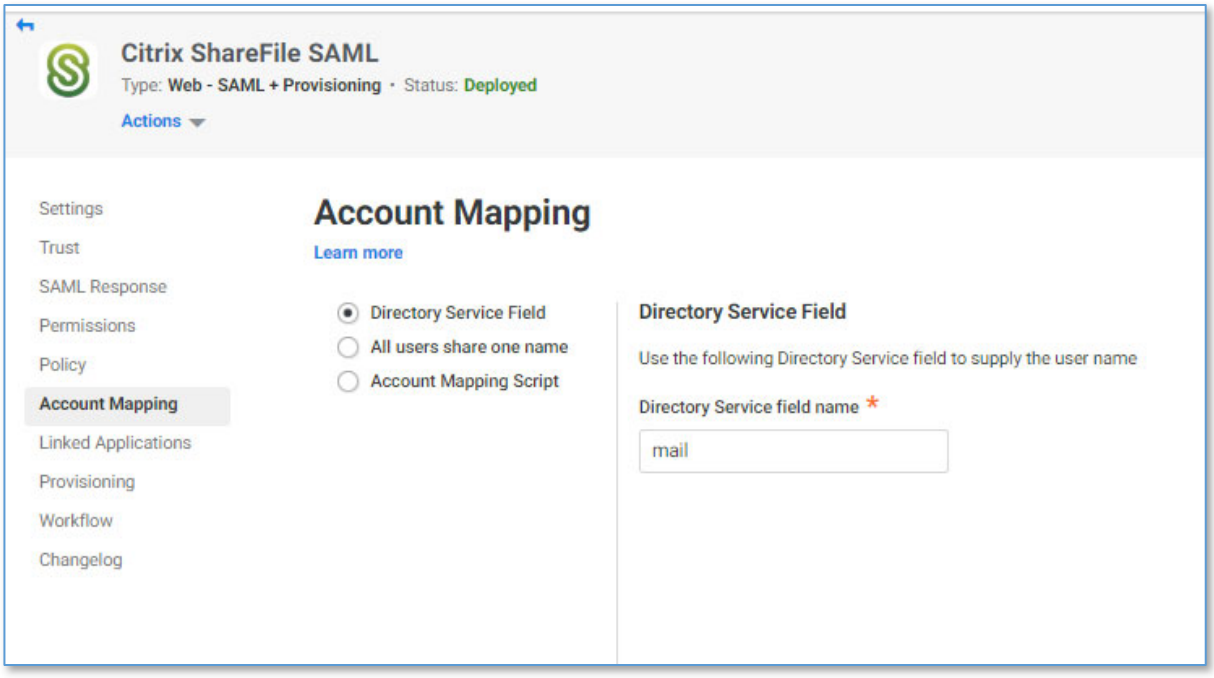
	
9.	Click on the **Trust** section to the left navigation menu. Under **Service Provider Configuration** > select **Manual Configuration**. Enter the following settings only: **ShareFile Issuer / Entity ID**: https://subdomain.sharefile.com/saml/info **Assertion Consumer Service (ACS) URL**: https://subdomain.sharefile.com/saml/acs **Authentication Context Class**: PasswordProtectedTransport Click **Save** when done.



10. Click on **Permissions** in the left navigation menu. Choose **Add** to select users that have access to single sign on to ShareFile.

You will need to make sure each selected user has an Email Address in Idaptive and their account in ShareFile should have a matching Email Address. The Web app switches to **Ready to Deploy to **Deployed** when users are assigned.

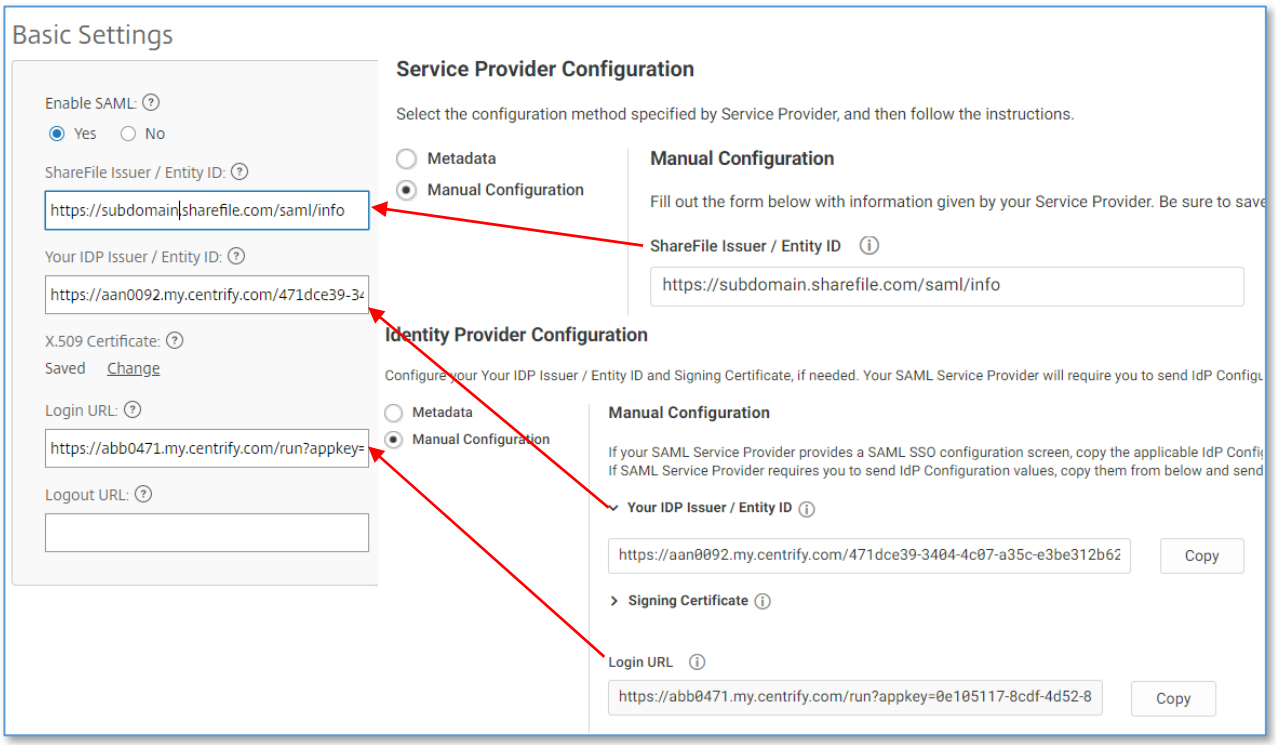


	Click **Save** when done.
11.	Click on **Account Mapping** in the left navigation menu. Ensure the Directory Service Field name is left as **mail**.  Click **Save** when done.
12.	Go to your ShareFile account: https://subdomain.sharefile.com > Login with Administrator account > **Settings** > **Admin Settings** > **Security** > **Login & Security Policy** > scroll down on this page to **Single sign on / SAML 2.0 Configuration.**

Use values from Admin Portal > Web App > Citrix ShareFile > Trust settings to configure **Single sign on / SAML 2.0 Configuration**:

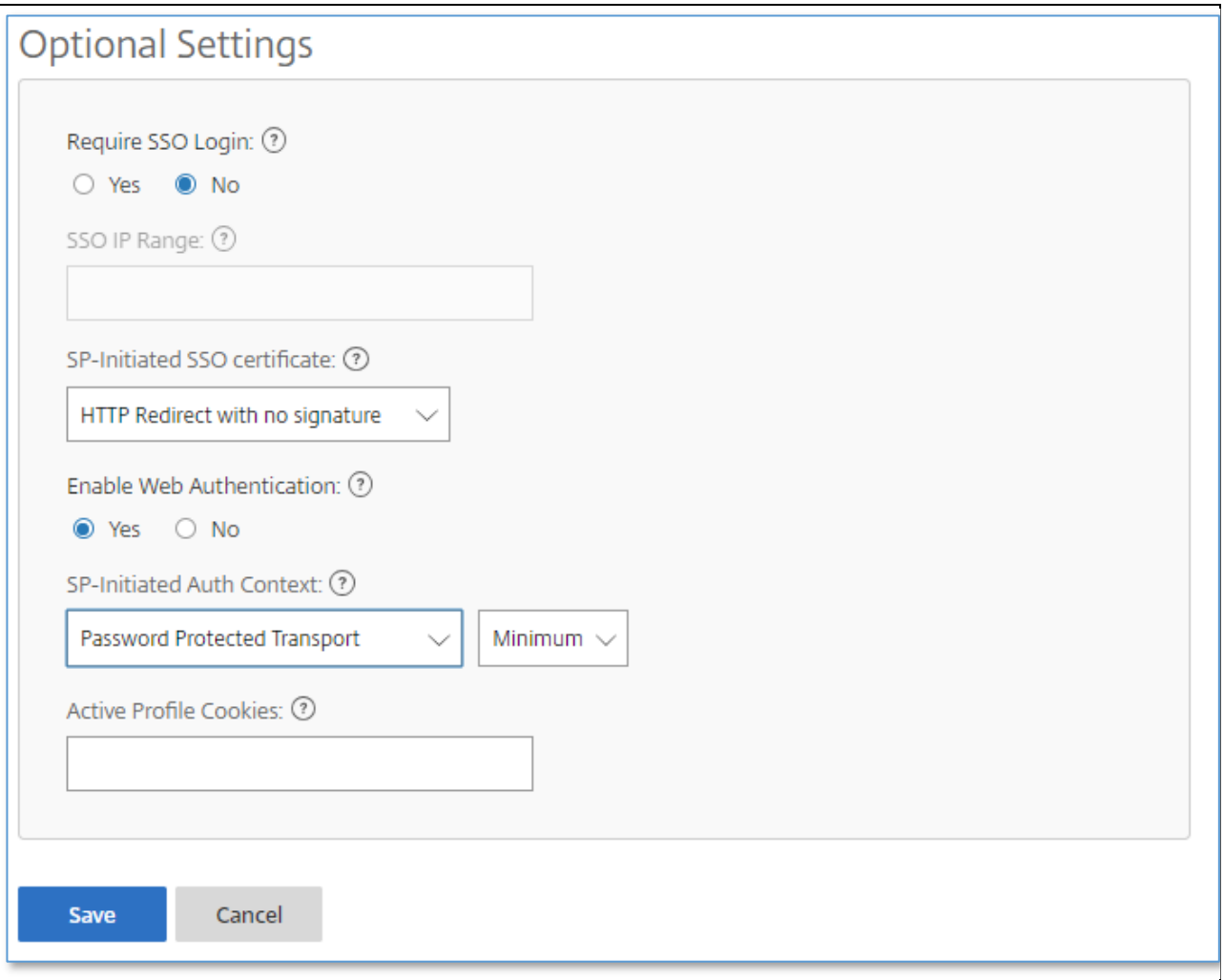
Basic Settings

- **Enable SAML**: Select **Yes**
- **ShareFile Issuer / Entity ID**: Copy and paste from Service Provider Configuration
- **Your Issuer / Entity ID**: Copy and paste from Identity Provider Configuration
- **X.509 Certificate**: Click **Change**, then copy and paste the certificate downloaded in previous steps
- **Login URL**: Copy and paste from Identity Provider Configuration
- **Logout URL**: Leave blank is recommended
  (When users log out of ShareFile, they will be redirected to ShareFile login page https://subdomain.sharefile.com.)

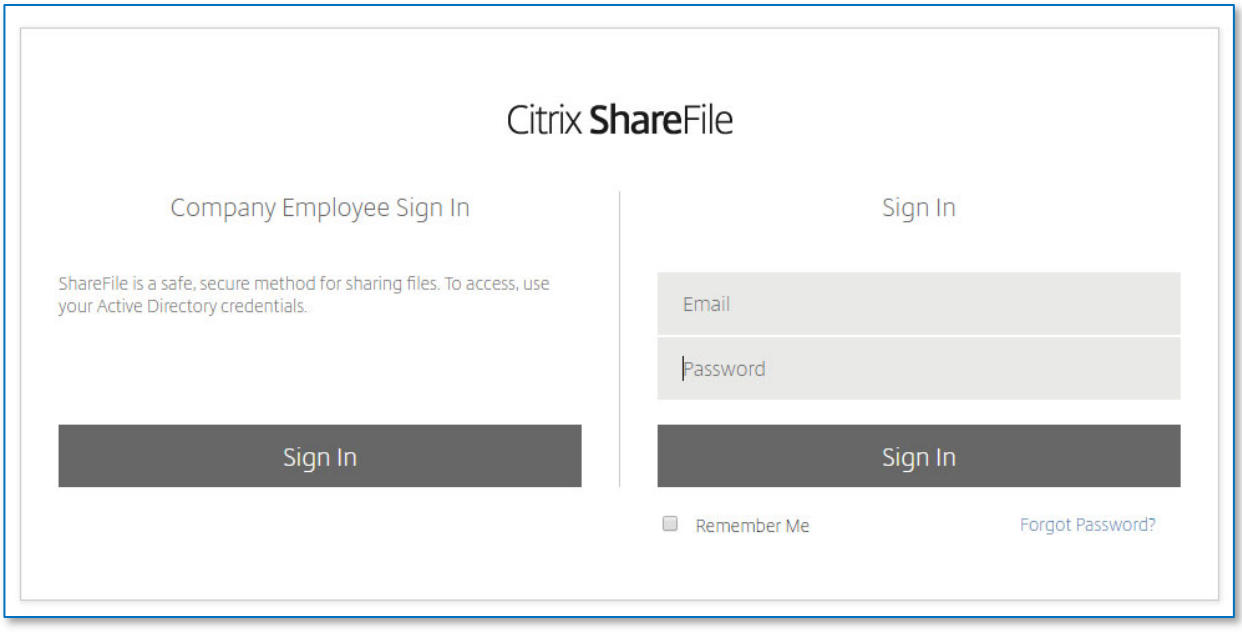


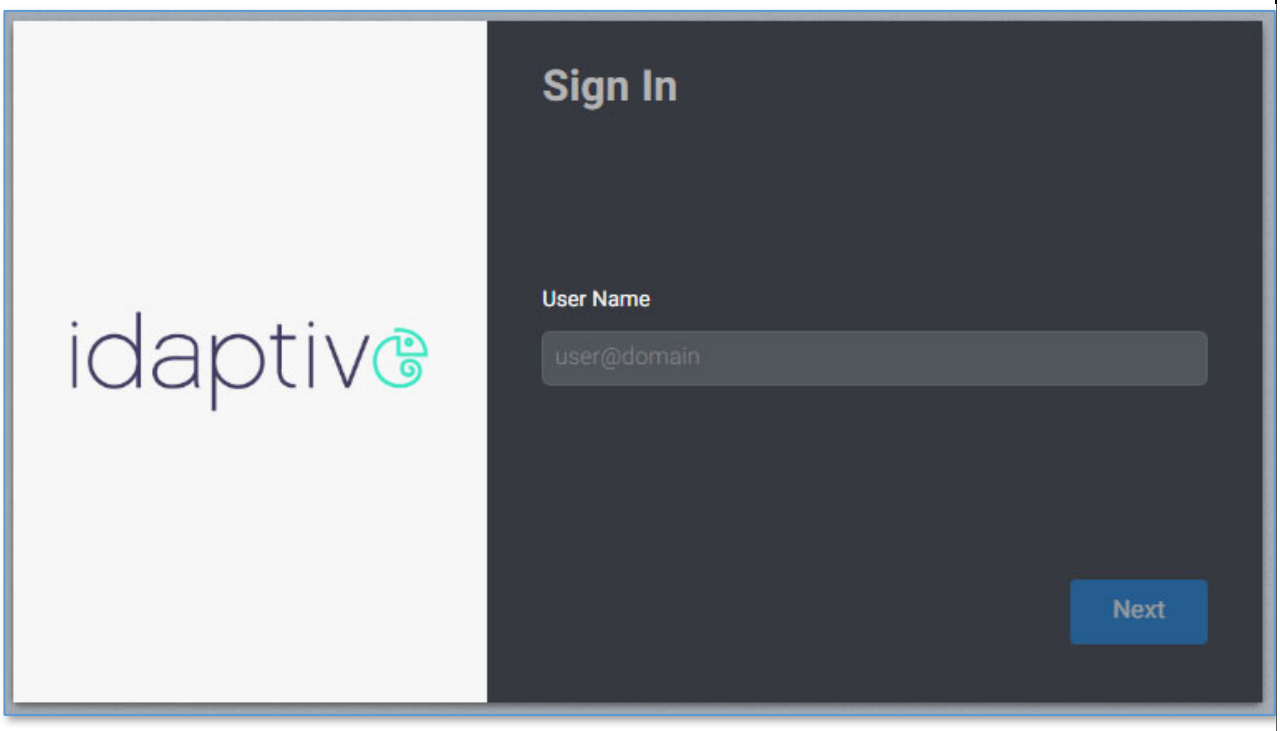
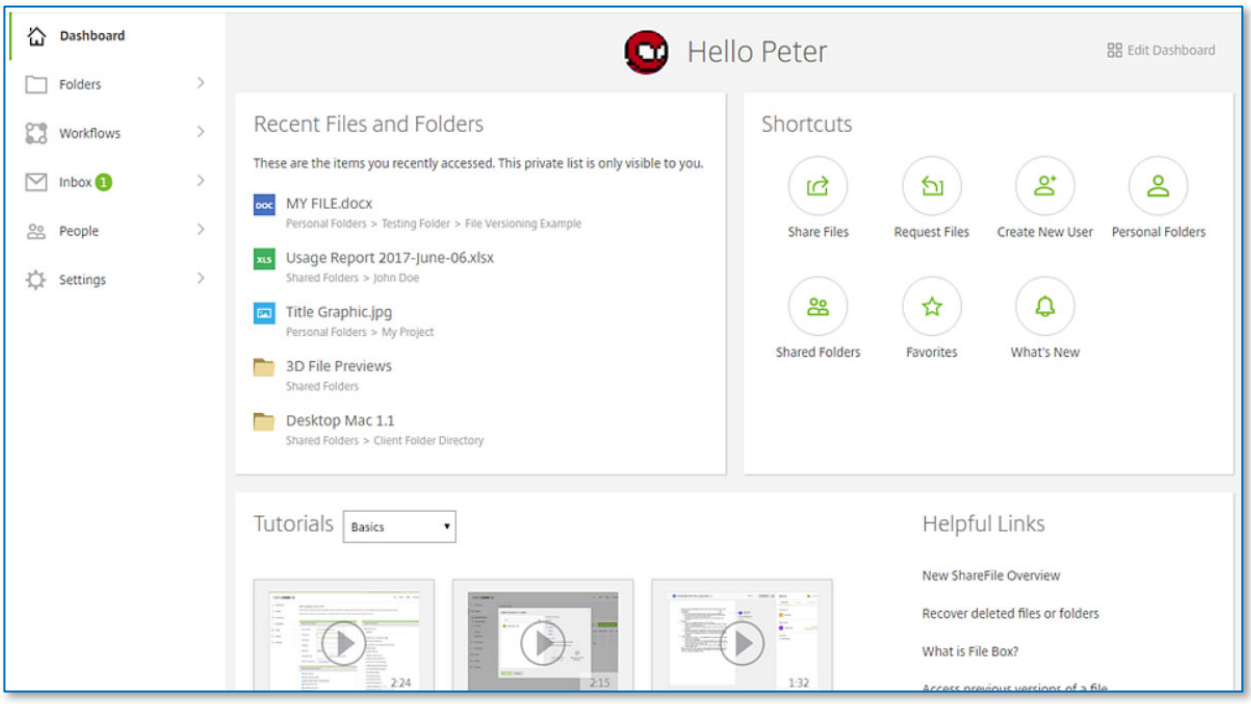
13. ## Optional Settings

	○ **Require SSO Login**: *Optional* (After single sign on is successfully validated, checking **Yes** for this option will require all non-admin Employees to log in using Idaptive. Admins can login using Idaptive or email address and their ShareFile password.) ○ **SSO IP Range**: *Optional* (Limit requiring non-admin Employees to login from a specific IP range. Employees outside of this specified range will not be required to use Idaptive to login.) ○ **SP-initiated SSO Certificate**: Select **HTTP Redirect with no signature** ○ **Enable Web Authentication**: **Yes** (Choose **No** when you do not want to allow logins via a web browser. This means Windows authentication will need to be available). ○ **SP-initiated Auth Context**: Select **Password Protected Transport**. ○ **Active Profile Cookies**: Leave blank ○ Click **Save**



14. Test successful authentication by going to ShareFile URL: https://subdomain.sharefile.com and click **Sign in** under **Company Employee Sign In**



	****Make sure the user logging in with single sign-on has an Active Directory or Identity Provider email address that matches their email address in their ShareFile account.** Sign in will redirect you Idaptive for sign in:  Successful logins will authenticate users into their ShareFile account **Dashboard**. 
15.	Done!